

Sandwell Health and Wellbeing board survey privacy statement

This survey is conducted by Central Health Solutions on behalf of Sandwell MBC. We take your privacy very seriously, therefore we urge you to read this policy carefully because it contains important information about us and:

- The personal information we collect about you.
- What we do with your information, and
- Who your information may be shared with

Who we are

Central Health Solutions on behalf of Sandwell MBC are a data controller for the purposes of the data protection act 1998. (I.e. we are responsible for, and control the processing of your personal information).

Information we collect

Personal information you provide to us

We collect the following personal information that you provide to us

Name, email, organisation

We will collect the above information as part of this survey. We will hold this information for a maximum of 12 months from the consultation opening.

How we use the information we collect

We collect information about our respondents for the following purpose:

- To contact you directly, where necessary, to explore your responses of this survey.
- We may contact you from time to time for further research purposes or related Health and Wellbeing Board activity.

Who your information may be shared with

Your personal data may be shared with Sandwell MBC who are the data controllers and owners of the Pharmaceutical Needs Assessment.

Keeping your information secure

Please note that this survey is being conducted on Survey Monkey. This means your responses will be transferred outside of the EU. We will use technological and organisational measures to keep your information secure. However, while we will use all reasonable efforts to secure your personal data, by using the site, you acknowledge that the use of the internet is not entirely secure and for this reason we cannot guarantee the security or integrity of any personal data that is transferred from you or to you via the internet. If you have any particular concerns about your information, please contact us using the details below.

What rights do you have?

Right to request a copy of your information

You can request a copy of your information which we hold (this is known as a subject access request)

If you would like a copy please email, call or write to us using the contact details below.

Right to ask us to stop contacting you

You can ask us to stop contacting you. If you would like to do this please email, call or write to us using the contact details below.

Contacting us

If you have any questions about this statement or the information we hold about you please contact us by email, call or write to us using the contact details below.

Email: HWB_Board@Sandwell.gov.uk

T: 0121 569 5163

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